

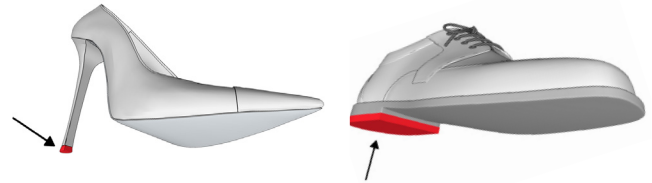
REPAIR SERVICES

QUICK REFERENCE GUIDE



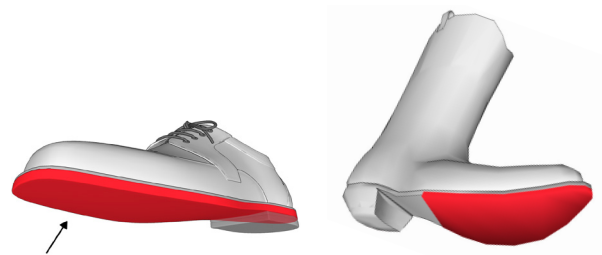
Heel Cap Repair

We'll replace and install new, protective rubber heel caps in order to preserve the heel base shape and integrity. These rubber caps provide extra comfort, durability, and traction.



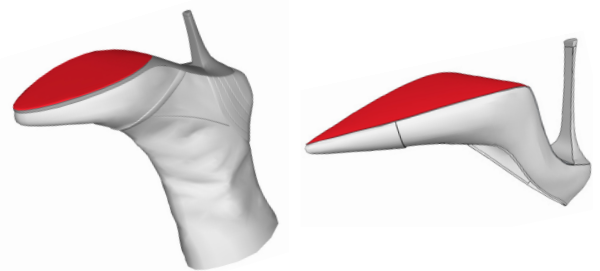
Sole Repair (Dress Shoes/Boots & Western Boots)

Our cobblers will remove the old worn out sole, re-cork the inside filler, and then cement and/or carefully stitch a new leather or rubber sole onto the shoe. We can complete a half-sole repair without replacing the heels, or a full-sole repair which requires a new heel. Usually, if the sole is heavily worn, the heels are as well.



SolePro® Soles (Ladies Heels, Flats & Sandals)

We can install custom-made ultrathin soles, called SolePros, on top of the original leather or rubber sole. SolePros are designed to be thin and stylish, come in many color choices (including mirrored Christian Louboutin red), and do not take away from the cosmetic look of the fashion heel or pump. SolePros give you 5 times the lifetime of the original sole, which means you can wear your heels out and about and not worry about sole wear for a really, really long time. As a bonus, they provide excellent traction and extra soft comfort while you're walking!



Basic Shine

We'll clean off all the dirt & grime and condition the leather until its buttery soft. Next, we hand rub a wax or cream polish to provide stain and color, and then we buff the shoe to bring out the highest shine possible.

Refinish / Recondition

If you want your shoes to look similar to the day you picked them off the shelves, you'll want what's called a Deep Clean & Refinish. At the time new shoes and boots are manufactured, they receive a special custom finish that is applied at the very end of the process. This provides a beautiful long-term coating. When our cobblers complete a refinish on your shoes, we reapply the same gorgeous finish the shoe or boot had when it was made new. For a full refinish, we first deep clean to remove any stains. Next, we'll generously condition the shoe leather with pure lanolin (when needed), and then apply permanent color over worn and damaged areas. Lastly, we put on a new-shoe custom topcoat.

Custom Repairs (e.g. regluing, restitching, zippers, buttons, rivets, straps, buckles, etc)

Have a tear or is the glue coming undone? Did a strap or loop break? Missing a buckle or snap? Our cobblers in our custom repairs dept can fix nearly anything. They will replace lost or broken hardware like d-rings, buckles, gate hooks, feet, rivets, and more. We inventory thousands of pieces of hardware in several different finishes, including many styles of rivets—round heads, raised heads and flat heads—as well as hundreds of gate hooks. We can even replace all the leather strapping and handles on your favorite handbags. We also repair zippers! Most damaged or non-working zippers can be re-tracked, and we can install a new zipper pull quite easily. We can also completely replace the entire zipper if absolutely needed. Our cobblers maintain a vast collection of zippers and zipper pulls to match the original as closely as possible. There's almost no limit to what our cobblers can do.

Leather Insoles

If your insoles have become wrinkled and worn, we can install brand new leather insoles (aka sock liners) inside your shoes that will provide both extra comfort and a refreshingly clean new smell.



Heel Liners

Oftentimes, the very back portion of your shoe, called the heel liner, becomes damaged overtime from continuous rubbing during walking. We can replace the heel liner at the back of your shoe to ensure you have just the right amount of cushioning.



Stretch

Our cobblers can provide stretching if your shoes feel too snug. Leather shoes can be stretched up to ½ size and are stretched in the width, which helps with length as it allows the toe portion of the foot to spread out, relieving pressure. We can also stretch fabric and other dress shoe materials, just not always as easily as leather.

Build-ups

Our cobblers can perform orthopedic build-ups on shoes or boots. Buildups range from an 1/8 inch lift and up to 3 inches tall, as needed, and we work hard to ensure a balanced orthopedic adjustment. For these build-ups, we use an orthopedic material called “cloud crepe”, a cushion-type rubber that is light-weight and flexible—yet extremely durable. A crepe build-up is either placed on top of the original sole to closely match the other shoe, or we can remove the very bottom (1/4 inch) of the original sole, insert the buildup, and re-cement the original sole bottom. This is called a “sandwich build-up” and it allows you to keep the original manufacturer’s sole tread and cosmetic look.



Questions?

Email: support@cobblersdirect.com
Text or Call: (512) 798-4432
Live Chat: Scan QR Code →

